



Operations Program Manager (Supply Chain)

Our client is the global leader in secure electronic payment technologies, with a global network of 24 sales and marketing offices and 18 development centres in North America, Latin America, the Caribbean, South America, Europe, Middle East, Africa, Asia and the Pacific Rim. In 2006, the net revenue for their global operations was USD581.0 million.

The Operations Program Manager (OPM) is the central Supply Chain team representative responsible for the product line operations issues from Design Concept to End of Life, as well as the implementation of key supply chain initiatives. The OPM manages all operational aspects of product introduction & ramp from design to the point of sustaining production in an outsourced environment. The OPM will ensure all new products are designed for manufacturability and testability while achieving lowest total cost and highest quality.

Responsibilities

- Working with Project Team, coordinate all prototype builds, location based on strategic direction from Supply Chain team. Work with all appropriate Supply Chain resources (NPI Planner, MPE, Test Engineer, CM Mgr., etc.) and provide Program Manager a single management focus from Supply Chain.
- Create and update as needed a Manufacturing Plan, including manufacturing & risk buy schedules, yield targets, process time targets, DFX plan, etc.
- Manage first production builds and launch quantity ramp and attainment of product maturity metrics, communicating results versus targets and driving corrective actions.
- Ensure BOM reviews are held at the appropriate points in the Product Development/Manufacturing schedule.
- Drive costing reviews at the appropriate points in the development schedule.
- Ensure postponement strategies are determined and processes are in place.
- Ensure overall product and all supporting documentation is released to production prior to start of PVT.
- Manage a clean handoff to the sustaining Planning & Engineering teams at the appropriate phase.
- Ensure all Supply Chain requirements as defined by phase checklists are met prior to moving to the next phase, escalating to Sr. Mgmt any exceptions.
- Manage transfers of product among factories or within sites.
- Responsible for all product level projects related to manufacturing aspects of a product family and supply chain initiatives management (SMI, postponement, BTO).

- Architect and drive supply chain initiatives to reduce cycle time, reduce inventory, increase flexibility and improve delivery and quality, both early in the NPI process on new product configuration decisions and in various on-going projects.

Requirements

- Demonstrated excellence in leadership, negotiation, and interpersonal skills. Ability to manage multiple projects and proven business acumen. Demonstrated experience developing high volume electronic products for manufacturability, quality, and low cost. Proven ability to interact in a team environment, mentor junior team members and influence senior management. In depth knowledge of Development Processes, Manufacturing, DFM, DFT, advanced supply chain theory, and subcontract manufacturing. Ability to view and manage to big picture, yet also extremely detail oriented.
- Experience with China based manufacturing providers/sites highly desirable.
- 10+ years of relevant experience in manufacturing or design. Excellent written, verbal, organizational, presentation and analytic skills. High volume consumer electronics experience highly desirable.
- B.A. / B.S. in engineering or business field.

If you feel you have the capability to succeed in this exciting role, please send your resume to yeelai.lim@magenta-consulting.com.

Please send your resume in MS Word format only. Your application will be treated with strict confidence.